



SERVICE all-inclusive



PREMIUM QUALITY POWER TOOLS DESERVE PREMIUM SERVICE.

Renowned for quality power tools since 1925, Festool leads the way in high quality, innovative dust free power tool systems and solutions that help professional tradespeople, get the job done faster, easier and with better results.

Festool is now applying the same approach to our service program with SERVICE All-Inclusive, a new way of doing business from Festool that puts our approach to service at the same caliber as our tools... second to none.

In short, SERVICE All-Inclusive means that every Festool power tool comes bundled with an industry-leading package of offerings to support you and assist with any problems you might encounter with your tool. To take full advantage of these services and make using them easier, the only way to unlock the value is to get your Festool purchases into the Festool Registration System. We highly recommend that you take the opportunity to register your tools with us. Registering your tool offers these benefits and more:

- Peace of mind with our comprehensive 36 month warranty.
- No-risk purchasing with our 30 day money back guarantee.
- Speedy service should your tool ever need repair or servicing.
- Spare parts available for your tool for 10 years

STREAMLINE YOUR SERVICE. PROTECT YOUR INVESTMENT.

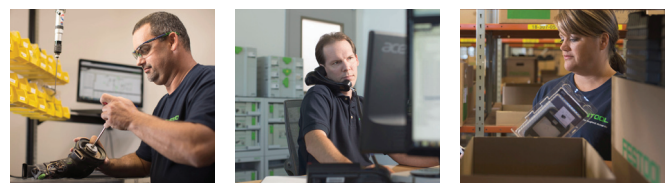
The single biggest driver of Service All-Inclusive is to create added value for our customers at no additional cost. And the only way to unlock that value is to get your Festool purchases into the Festool Registration System.

Registration is simple using our all-new online registration portal:
www.festool.com.au/SAI

It only takes a few minutes, but the advantages last for years. Here are a few of the reasons to do it now:

- Speeds up service processing should your tool ever require repair.
- Creates a record of your purchase in case your tool is lost or stolen.
- Grants immediate access to product support videos and ongoing product updates - you will receive tips and tricks, videos, product news and much more after you register

It's online. And it's easy. Visit festool.com.au/SAI today.

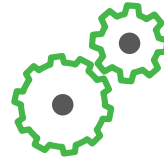


Service All-Inclusive® Benefits



36-Month Comprehensive Warranty

The most comprehensive warranty in the industry provides coverage for 36 months from the date of purchase.



Rapid Repair Service

Most tools are repaired and shipped back to the customer within one week of the tool being dropped off at a Festool service point.



10-Year Parts Availability

Spare parts availability is guaranteed for 10 years, ensuring long-term support for your investment.



Customer Service Hotline

Knowledgeable service professionals are available for troubleshooting and questions about repairs. Call us on 1300 063 900 or email customer@tooltechnic.com.au



3-Year Free Shipping

Festool will cover the cost of shipping tools for warranty repairs to and from the customer for the first three years. Just drop it to a service point and we take care of it from there.



Instructional Videos

A comprehensive library of troubleshooting and how-to videos are available online anytime.



24/7 Online Service Hub

Access spare parts catalogues, brochures and product manuals and review video content online anytime.



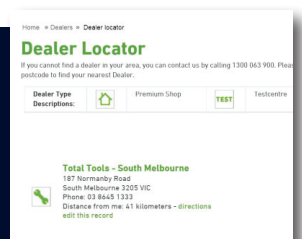
30-Day Money Back Guarantee

Customers are provided with a no-risk, 30-day money back guarantee. If they are not completely satisfied, they can return the tool for a refund*.



Service Drop Off Points

You may never need it, but it is handy to know that you can find your closest Service / Repair Drop off point on the Dealer Search of the Festool website. Just look out for the repair symbol. festool.com.au/SAI



*30-Day Money Back Guarantee Terms & Conditions

- The tool must be registered for SAI within 7 days of purchase

- If the tool does not meet your requirements, return the tool (excluded machines not included) to the Festool Dealer that you purchased it from within 30 days of purchase in its original packaging including the accessories that are part of the scope of delivery of that tool.

On presentation of your original receipt and the completion of a brief feedback form, the dealer will then reimburse you with the purchase amount.

Excluded are machines that are damaged or have been subject to above-average wear ("Excluded Machines") and any used or partially used consumables.

In cases where it appears in the opinion of the dealer that the machine may have been subject to above-average wear, the Festool dealer partner is entitled to refuse a reimbursement until the case has been reviewed and determined by Festool Australia.

It's online. And it's easy. Visit festool.com.au/SAI today.

FESTOOL®
Faster. Easier. Better.